



# Success WITH CA

eTrust  
Inoculate IT Antivirus

## Client Info AT A GLANCE

**Company name:**  
Taronga Zoo

**Industry:**  
Government

**Geographic Location:**  
Sydney, Australia

**CA Solution Used:**  
eTrust Inoculate/IT 6.0

**Biggest ROI:**  
Antivirus protection made available via sophisticated technology to deliver a quick return for IT and the business without undue strain on network resources

## Zoos' Critical Data Now Protected With New Internet Security Solution From Computer Associates

The Zoological Parks Board of NSW has over 225 desktops across the Sydney and Dubbo operations. It is the responsibility of the IT team to centrally monitor the entire system from the Park admissions system through to the program monitoring the temperatures for food in the cool rooms for animals.

### When Current Solutions Are Not Enough

Both zoos operate as medium sized businesses, and face the same issues as any other business when it comes to virus attacks. Despite installation of anti-virus software and in-house education programs, infected attachments were still being opened making the system vulnerable. The zoos also undertake extensive international dealings, especially with third world countries where software is often not properly maintained or upgraded, leaving the zoos exposed to viruses.

### The Board's Decision

The Zoological Parks Board of NSW decided to implement CA's eTrust Inoculate/IT 6.0 for Windows incorporating the antivirus protection of two powerful scanning engines.

eTrust Inoculate/IT 6.0 protects the zoos' computing resources and data by scanning storage and entry points such as PC Clients, email attachments, floppy disks, PC servers and Internet servers for any unknown or potential viruses. CA provides the zoos with the latest antivirus schemes at least once a week or as needed, adding an injection of the latest virus configuration files, templates and signatures in immediate response to notification from CA's international virus response team.

John Inkson, Systems Administrator for Taronga Zoo said "With CA's eTrust Inoculate/IT, we've been able to execute an effective antivirus solution that can be implemented rapidly and with minimal effort, so we can maximise our protection without diverting valuable staff from other critical technology management tasks."

### Remote Management And Centralised Event Notification Provides Easy Management

CA's eTrust solution provides the zoos with remote management capabilities from one central location. With centralised event logging and alerting, the zoos' IT staff are immediately notified of virus incidents, allowing them to take immediate action before problems spread across the system or to business partners. Distribution of virus 'signature' update and policy settings now occur automatically without placing undue strain on the network or personnel resources.

### A World Famous Zoo

The world famous Taronga Zoo features one of Australia's largest collection of native and exotic animals. Situated on the shores of Sydney Harbour, Taronga Zoo is regarded by visitors as the world's most spectacular zoo. The Western Plains Zoo in Dubbo is one of Australia's largest open range zoos. Set in natural bushland that has been landscaped to reflect each animal's natural habitat, the animals are left to wander freely in open spaces. Both Zoos are very active in wildlife conservation programs ranging from the Antarctic and Mongolia to Africa and Australia.

For more information on  
Computer Associates'  
eTrust Inoculate/IT  
call 1 800 22 4636  
or visit [ca.com](http://ca.com)



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